Whether you are a private homeowner or professional contractor, before any digging, excavation or general crossing of utility easements with heavy equipment, it is vital that you call your state’s one-call notification center (VA 1-800-552-7001) 48 to 72 hours prior to starting any digging activity. Every digging job requires that you call your state one-call center. When notified through the one-call service in advance of your work, NiSource Gas Transmission & Storage (NGT&S) will mark the location of our pipeline and rights of way using markers, flags, paint or wood stakes and we will explain our construction guidelines. This free service allows you to begin your project with the assurance that your safety will not be compromised, and that our pipelines will not be damaged.

NGT&S would like to remind you that a call to your state’s one-call notification center is required for:
- Every digging project – no matter the size, even for the planting trees or shrubs
- Any blasting within 300 feet of pipelines, pipeline facilities and utilities
- Any crossing of pipelines and utilities with heavy equipment

If you dig and expose, hit or touch a pipeline, no matter how insignificant it may appear, you must contact us by calling 1-800-835-7191. If gas is leaking, you are also required by federal law to contact 911 or your local fire department.

Our pipelines are identified by markers placed at intervals along pipeline rights of way. Markers display our 24-hour emergency telephone number (1-800-835-7191) and may contain other identifying information. They are generally placed wherever needed to indicate the presence of a pipeline such as where the pipeline easement intersects a street, railroad, river, and in heavily congested areas. Pipeline markers are important to public safety. It is a federal crime, punishable by a $5000 fine, imprisonment of up to a year or both for each offense, for a person to deliberately deface, damage, remove or destroy any pipeline sign or right-of-way marker. It is important that you know that while the markers are very helpful to indicate the presence of pipelines and pipeline related facilities in the area, they cannot be relied upon to show the exact location, the depth, or how many pipelines are in the right of way. Don’t rely solely on the presence or absence of a pipeline marker.

NGT&S must review and approve all plans for proposed work near its facilities. Please contact NGT&S at 1-866-701-9582 or by email at pipelinelandowners@nisource.com to obtain information with guidance on plan submittal for activities or construction within or in close proximity to our rights of way.

About NiSource Gas Transmission & Storage
As units of NiSource, Inc., the NiSource Gas Transmission & Storage companies include Columbia Gas Transmission, Columbia Gulf Transmission, Hardy Storage, Millennium Pipeline and Crossroads Pipeline. Combined, the companies operate about 15,000 miles of interstate natural gas pipeline and 37 storage fields, delivering over 1 trillion cubic feet of natural gas per year. For more information about NiSource Gas Transmission & Storage, please visit www.ngts.com.